



Feedback Online

02 4648 0808



Ordering, Delivery and Returns.

Ordering

When placing an order, it is the purchaser's responsibility to ensure that all details conveyed in the order are correct & true. Feedback Online does not accept liability for services issued with errors made by the ordering party. Due to the custom nature of the products & services offered by Feedback Online, full payment must be received for all orders before any services are activated.

Estimated Service Activation Time:

Ordered services are activated by Feedback Online upon payment of the associated invoice. Your services should be activated to you within 1 working week of receipt of payment. We are not liable for delays whatsoever.

Method of Delivery:

By default, all activated accounts are confirmed, and all associated documentation are delivered via email to the nominated email address on the account.

Policy for Returning Items:

Refunds and exchanges are not accepted as the services provided are clearly laid out on the Feedback Online website before purchasing a service.